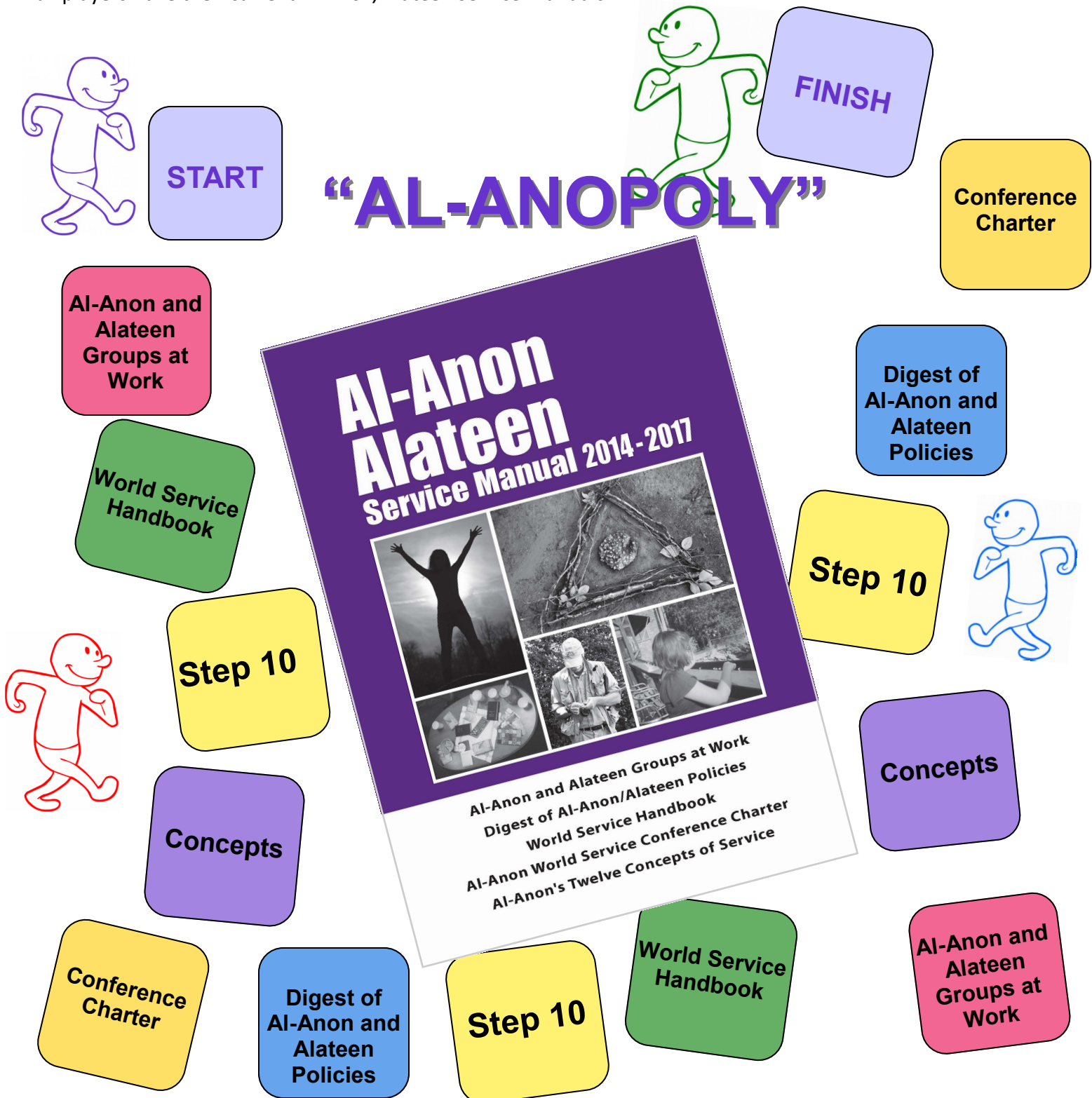# "Al-Anopoly" *Al-Anon/Alateen Service Manual* Game

This is a game modeled after the popular game of Monopoly, and originally used the *2014-2017 Al-Anon/Alateen Service Manual* (P-24/27). **The answer key has been updated to use the *2018-2021 Al-Anon/Alateen Service Manual* printed version and the electronic version of the *2022 - 2024 Al-Anon/Alateen Service Manual*.** The game can be played as a workshop activity or during Area/district/Group functions. Players move around the simulated board by answering questions. Spaces on the board are color coded to sections of the *Service Manual*. Players answer questions that correspond with the color of the space where they have moved. It is suggested that all players have their *current Al-Anon/Alateen Service Manuals.*

START

FINISH

"AL-ANOPOLY"

Conference Charter

Al-Anon and Alateen Groups at Work

World Service Handbook

Digest of Al-Anon and Alateen Policies

Step 10

Step 10

Concepts

Concepts

Conference Charter

Digest of Al-Anon and Alateen Policies

Step 10

World Service Handbook

Al-Anon and Alateen Groups at Work

"Al-Anopoly" *Al-Anon/Alateen Service Manual* Game

Purpose: To familiarize members with the *Al-Anon/Alateen Service Manual* (P-24/27) and its sections.

Uses: This game can be used in small (six to ten members) or in larger groups (100 or more members). It is suitable for district meetings or workshops, Area Assemblies**,** or Area World Service Committee Meetings.
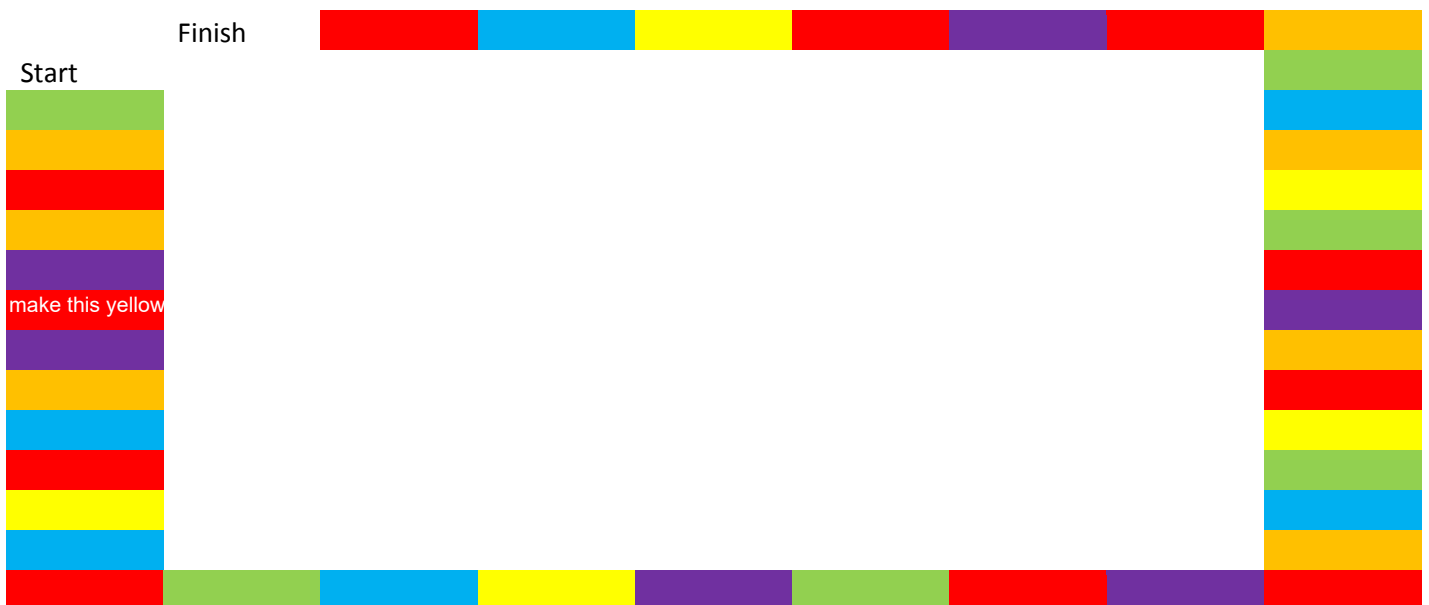
Roles:
- Moderator
- Player (for each team)
- Timer (for the two minutes to answer each question)

Materials and Supplies:
- A pair of six-sided dice.
- Colored squares of paper (red, blue, green, orange, purple and yellow).
- Colored cards with questions and answers (see templates attached). Users of the game may add their own question and answer cards if desired.
- "Step Ten" cards with instructions.
- The templates may be printed on the appropriate colored paper and cut into cards for use in the game. As alternatives, the templates may be printed on white paper and mounted on the appropriately colored paper or the cards may be marked with colored markers, or stickers to designate the sections of the *Al-Anon Alateen Service Manuals.*

Method: This game is similar to table top or on-line board games that have players moving around a simulated board. The sample board has 41 squares. However, the moderator can change the number of squares to limit the amount of time available to play the game. The board is comprised of colored squares of paper placed in a rectangle around the edge of a room:

Al-Anopoly Board

The number of squares does not match the number of questions as it is unlikely every square or question will be used during one game. If players throw between two and twelve with each turn, it would take approximately 7 throws for a player to complete a round of play on the sample board. There are six different colored squares, which are placed in random order. Each color represents a section of the *Service Manual* as follows:

Key:
> Red (10): *Al-Anon and Alateen Groups at Work.*
> Blue (6): *Digest of Al-Anon and Alateen Policies.*
> Green (6): *World Service Handbook.*
> Orange (7): *Al-Anon World Service Conference Charter(6).*
> Purple (6): *Al-Anon's Twelve Concepts of Service.*
> Yellow (5): Step Ten.

Cards containing questions or instructions referring to these sections are color-coded and correspond to these colors (see above under "Materials and Supplies").

It is recommended to display the above "Key" of colors to the audience so that all players are aware of the relationship between the sections of the *Al-Anon Alateen Service Manual*, the colors of the Al-Anopoly board squares, and the question cards.

Beginning the Game:

- The moderator divides the group into two to four teams with at least two persons per team. The sizes of the teams will depend on the number of attendees.
- Each team selects a member to be its representative during the game, who is referred to as "the player."
- The moderator may name the teams, e.g., Experience, Strength, and Hope. The moderator also determines the order in which the players take their turn, e.g., drawing straws, pulling the team's name from a hat, or rolling of the dice.
- Each player begins at the "Start" line.
- The first player rolls the dice and advances to the number of squares indicated by the throw of the dice.
- The moderator then reads a question from a card corresponding to the color of the square where the player has landed. *(Note: A PowerPoint presentation is included, so that the moderator can display the questions as they are read to the audience if projection equipment is available.)*
- Each player's team then has two minutes to locate the correct answer using the *Al-Anon/Alateen Service Manual*. As with any board game, answers do not reflect players' personal experience.
- If the team answers the question correctly, i.e., within the two-minute time frame and cites the correct section and page of the *Al-Anon/Alateen Service Manual*, the player remains on that square until the team's next turn. The answer must refer to the appropriate section, i.e., Red: *Groups at Work*. References from other sections of the *Service Manual* do not apply.
- If the question is not answered correctly, the player moves back to the team's previous space.
- If an opposing team can answer the question, when the original team has been unsuccessful, or the time has expired, the opposing team gets to roll one die and move forward the number of spaces rolled. (*Note: It is recommended that if more than two teams are playing, that a*

member of the opposing team stands when the correct answer has been found so that the team is given the opportunity to answer the question if the first team is unsuccessful.)

- The dice should remain face up, until the player's turn is completed, so that the number of squares for a backward move will be defined. Alternatively another player from the same team could mark the starting space, so that the space will be evident if a backward move is required.
- Yellow Step Ten cards: These are "wild cards." If a player lands on a yellow square, the team advances the number of spaces listed on the card and does not have to answer a question. Conversely, the player moves the team back the number of squares as indicated on the card. (*Note: The team members do not have to have done the described action to advance in spaces.*) Players continue to roll the dice and answer questions in turn following the first player.

If playing with a large group, each team may designate an additional player from their team to stay in a central location to roll the dice, or each player who is moving around the "board" be issued their own set of dice.

- The first team to reach the finish line is the winner.
- Prizes may be awarded to the winning team. *Al-Anon and Alateen Groups at Work* (P-24) would be appropriate for small or large groups. For large groups a token prize could be used (e.g. candy). Another option would be for the members of the winning team to a draw for a copy of the *Al-Anon/Alateen Service Manual*.

Groups at Work	World Service Handbook	Digest of Policies	Conference Charter	Step 10	Concepts
Q1	Q15	Q23	Q32	Q37	Q49
Q2	Q16	Q24	Q33	Q38	Q50
Q3	Q17	Q25	Q34	Q39	Q51
Q4	Q18	Q26	Q35	Q40	Q52
Q5	Q19	Q27	Q36	Q41	Q53
Q6	Q20	Q28		Q42	Q54
Q7	Q21	Q29		Q43	Q55
Q8	Q22	Q30		Q44	Q56
Q9		Q31		Q45	Q57
Q10				Q46	Q58
Q11				Q47	Q59
Q12				Q48	Q60
Q13					
Q14					

Al-Anopoly

A member continues to mention her religious affiliation in meetings. What can the group do to discourage this approach?

Return to Questions

The church where our group meets has asked us to purchase liability insurance. Will the World Service Office (WSO) provide this coverage?

How do we ensure that newcomers know how we pay for the group's needs?

How do we explain group conscience before a group business meeting?

What are the duties of a Group Representative?

Return to Questions

What meetings in our fellowship are always considered "closed" meetings?

Return to Questions

What are the basic criteria needed to start an Al-Anon electronic meeting?

Return to Questions

Where would you find information to explain the difference between "open" and "closed" meetings?

Return to Questions

The Group Representative is the local representative for what WSO publication?

My group wants to open a bank account to deposit group contributions. Where would I find helpful information?

[Return to Questions](#)

11.   Al-Anon and Alateen Groups at Work

What are the "Three Obstacles to Success?"

Return to Questions

Some groups I attend recite the Al-Anon Declaration. Where would I find it?

13.   *Al-Anon and Alateen Groups at Work*

What is Al-Anon's one purpose?

Return to Questions

The Twelve Steps suggest acceptance of Four Primary Ideas. What are they?

What is the name of the service position of "A member, preferably with a basic understanding of the Al-Anon program, who is elected, subject to the dual member policy, for a three-year term by his group (Al-Anon or Alateen)."

What is the term of office for Trustee at Large and Regional Trustee, and how many terms may they serve?

How is the agenda for the World Service Conference (WSC) developed?

Do our Delegates represent local group, district, or Area interests?

What year was the first World Service Conference held?

How does the World Service Office obtain the money in its General Fund to pay for the World Service Conference?

What is the name of the meeting attended by the Group Representatives (GRs) in an Area called for the purpose of electing a Delegate to the annual World Service Conference, an Alternate Delegate, and Assembly officers?

Who is: a vital link in the continuing function, growth, and unity of world Al-Anon. He is a member elected by his group for a three-year term.

Return to Questions

Who are the members of the WSO Policy Committee?

What does the *Service Manual* say about discussing the abuse of drugs by a family member at an Al-Anon meeting?

What is the Policy Committee often asked to review?

If a meeting location will not accept money for rent, what does the *Service Manual* suggest that the group do instead?

Return to Questions

Why can't the WSO register an Al-Anon group made up of recovering alcoholics and members of A.A?

Are Al-Anon members allowed to sell t-shirts, cups, etc., at A.A. meetings?

Where can meeting information be found?

Why would we avoid using professional terms and labels?

[Return to Questions](#)

Where is there information cited about the use of the term "retreats" to publicize an Al-Anon event?

According to the World Service Conference Charter, what is the purpose of the Conference?

Who is chosen from District Representatives by two-thirds written ballot or by lot at Assembly?

[Return to Questions](#)

34.   *Al-Anon World Service Conference Charter*

Who can authorize changes to the wording to the Al-Anon/Alateen Twelve Steps, the Al-Anon or Alateen Traditions, Al-Anon's Concepts of Service or the General Warrantees of the Conference Charter?

[Return to Questions](#)

How often does the World Service Conference meet?

36. *Al-Anon World Service Conference Charter*

True or False: The provisions of the Al-Anon World Service Conference Charter are not legal, but traditional, since the Conference is not incorporated.

37.   *Step Ten card*

Made coffee for my meeting.

Advance two spaces

38.   *Step Ten card*

Put out the literature at my meeting.

Advance two spaces

Return to Questions

39.   Step Ten card

Volunteered to be the treasurer of my group.

Advance two spaces

Return to Questions

40.   Step Ten card

Attended a district meeting.

Advance two spaces

[Return to Questions](#)

41.   *Step Ten card*

Chaired a meeting.

Advance two spaces

[Return to Questions](#)

42.   Step Ten card

Got a Service Sponsor.

Advance two spaces

Return to Questions

43.   *Step Ten card*

Gossiped.

Go back two spaces

[Return to Questions](#)

44.   *Step Ten card*

Take someone else's inventory.

Go back two spaces

45.   Step Ten card

Tried to represent more than one group at Assembly.

Go back two spaces

46.   Step Ten card

My group's treasurer doesn't give us reports and we don't ask…

Go back two spaces

47.   *Step Ten card*

My group needs a Group Representative.

Go back two spaces

48.   Step Ten card

My group hasn't had a business meeting in six months.

Go back two spaces

Who has the ultimate responsibility and authority for Al-Anon world services?

Return to Questions

50.   Al-Anon's Twelve Concepts of Service

What is the key to harmony?

To whom have the Al-Anon Family Groups delegated administrative and operational authority?

What Concept allows any member of Al-Anon the right of appeal and petition?

What makes effective leadership possible?

Who has the primary administrative responsibility of the Al-Anon Family Group Headquarters, Inc. (World Service Office)?

Return to Questions

Who has legal rights? Who has traditional rights?

What is avoided by "carefully defined service authority?"

[Return to Questions](#)

Who delegates full authority for routine management of Al-Anon Headquarters to its executive committees?

What is the composition of the World Service Office?

Who assumes primary leadership at the world service level?

Where will we find the spiritual foundation for Al-Anon's world services?

1   *Al-Anon and Alateen Groups at Work*

Question:
A member continues to mention her religious affiliation in meetings. What can the group do to discourage this approach?

Answer:
Service Manual, p. 22. 21
"Three Obstacles to Success in Al-Anon"

2   *Al-Anon and Alateen Groups at Work*

Question:
The church where our group meets has asked us to purchase liability insurance.
Will the World Service Office provide this coverage?

Answer:
Service Manual, p. 58. 56
Insurance: The U.S. and Canadian laws do not allow for the WSO to provide blanket insurance coverage for groups and service arms.

3   *Al-Anon and Alateen Groups at Work*

Question:
How do we ensure that newcomers know how we pay for the groups' needs?

Answer:
Service Manual, pp. 19. 18
Passing the Basket *Service Manual,* pp.15 and 17. 14 and 15
Tradition Seven

4   *Al-Anon and Alateen Groups at Work*

Question:
How do we explain group conscience before a group business meeting?

Answer:
Service Manual, pp. 51, 49 48
Group conscience

5   *Al-Anon and Alateen Groups at Work*

Question:
What are the duties of a Group
Representative?

Answer:
Service Manual, pp. 60-61. 59
Group Representative

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6   *Al-Anon and Alateen Groups at Work*

Question:
What meetings in our fellowship are always
considered closed meetings?

Answer:
Service Manual, p. 30 and 38. 29 and 36
"Alateen meetings are closed meetings.
Ordinarily, only Alateen and Area certified
Alateen Group Sponsors attend."

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7   *Al-Anon and Alateen Groups at Work*
Question:
What are the basic criteria needed to start an
Al-Anon electronic meeting?

Answer:
Service Manual, p.32 - 33, 30
Starting an Electronic meeting
The basics needed to start an Al-Anon electronic meeting
are:
• Review the *Fact Sheet for Al-Anon Electronic Meetings*
  (S-60) and the *Electronic Al-Anon Meeting Guideline*
  (G-39). Both are posted on the Al‑Anon/Alateen
  Members' Web site, along with the Electronic Meeting
  Registration/Update Form.
• Determine what type of meeting you want to start—
  on-line (voice and written), telephone, or other electronic
  media.
• On-line meetings can have only one feature: e-mail, chat,
  or message board.
• Telephone meetings have a phone number and access
  code.
• Determine what service provider to use.
• Decide on a day and time to meet (if real time).
• Return the Al-Anon Electronic Meeting Registration
  Form, with Current Mailing Address and contact
  information, to the WSO.
• Contact the WSO with any questions.

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8   *Al-Anon and Alateen Groups at Work*

Question:
Where would you find information to explain
the difference between "open" and "closed"
meetings?

Answer:
Service Manual, pp. 30. 29 (changed language)
Located in the Index under the heading Meeting
Type: Open/Closed Meetings.

9   *Al-Anon and Alateen Groups at Work*

Question:
The Group Representative is the local
representative for what WSO publication?

Answer:
Service Manual, p. 61. 59
The Forum

10   *Al-Anon and Alateen Groups at Work*

Question:
My group wants to open a bank account to
deposit group contributions. Where would I
find helpful information?

Answer:
Service Manual, pp. 57 - 58 55-56
Located in the Index under Group Bank
Accounts and Financial Matters (Contributions
to WSO)

11   *Al-Anon and Alateen Groups at Work*

Question:
What are the "Three Obstacles to Success?"

Answer:
Service Manual, p. 22, 22-23
"Three Obstacles to Success"
(Discussions of Religion, Gossip,
Dominance.)

12   *Al-Anon and Alateen Groups at Work*

Question:
Some groups I attend recite the Al-Anon
Declaration.
Where would I find it?

Answer:
Service Manual, p. 20. 21
Al-Anon Declaration

13 *Al-Anon and Alateen Groups at Work*

Question:
What is Al-Anon's sole purpose?

Answer:
Service Manual, p. 13. 14
Suggested Preamble

14 *Al-Anon and Alateen Groups at Work*

Question:
The Twelve Steps suggest acceptance of four primary ideas. What are they?

Answer:
Service Manual, pp.
21-22. 22
Index: Four Primary Ideas

Optional Readings

15   *World Service Handbook*

Question:
Who is a member, preferably with a basic understanding of the Al-Anon program, who is elected, subject to the dual member policy, for a three-year term by his group (Al-Anon or Alateen)?

Answer:
Service Manual, p. 141-143. 144 - 145
Group Representative (GR)

16   *World Service Handbook*

Question:
What is the term of office for Trustee at Large and Regional Trustee and how many terms may they serve?

Answer:
Service Manual, p.169. 173
Three years; they may serve two terms, which may be consecutive.

17   *World Service Handbook*

Question:
How is the agenda for the World Service Conference (WSC) developed?

Answer:
Service Manual, p. 164. 168
"The agenda is developed over the previous months by the Conference Committee. Suggestions of all Conference members and the membership-at-large are carefully considered."

Note: The Conference Committee is also known as the Conference Leadership Team (CLT).

18   *World Service Handbook*

Question:
Do our Delegates represent local interests?

Answer:
Service Manual, p. 163 167
Unlike elected government officials, our Delegates do not represent local interests.

19 *World Service Handbook*

Question:
What year was the first World Service
Conference held?

Answer:
Service Manual, p. 161. 165
1961

20 *World Service Handbook*

Question:
How does the World Service Office obtain the
money in its General Fund to pay for the World
Service Conference?

Answer:
Service Manual, p. 164-165. 169
Delegates' Equalized expense and WSO General

21 *World Service Handbook*

Question:
What is the name of the meeting attended by
the Group Representatives (GRs) in an Area
called for the purpose of electing a Delegate
to the annual World Service Conference, an
Alternate Delegate, and Assembly officers?

Answer:
Service Manual, p. 150-151. 154
Assembly

22 *World Service Handbook*

Question:
Who is: a vital link in the continuing function,
growth, and unity of world Al-Anon? He is a
member elected by his group for a three-year
term.

Answer:
Service Manual, p. 141. 144
Group Representative

23   *Digest of Al-Anon Policies*

Question:
Who are the members of the WSO Policy
Committee?

Answer:
Service Manual, p. 168. 172
"The WSO Policy Committee is composed
of a Chairperson, all members of the Board
of Trustees, At-Large members of the
Executive Committee, the Chairpersons of
all WSO Committees, and the Conference
members of the WSO administrative staff."

24   *Digest of Al-Anon Policies*

Question:
What does the *Service Manual* say about
discussing the abuse of drugs by a family
member at an Al-Anon meeting?

Answer:
Service Manual pp. 131. 135
"A symptom of alcoholism in the home may be
the abuse of drugs by family members.
Occasional discussion of this topic is acceptable
at an Al-Anon or Alateen meeting as it may be
one of the results of living with alcoholism.
However, our responsibility is to ensure
Al-Anon's survival as a resource for families
and friends of alcoholics. By focusing on these
drug-related problems, we risk being diverted
from Al-Anon's primary aim. Referral to
appropriate sources of help may be suggested to
those in need."

25   *Digest of Al-Anon Policies*

Question:
What is the Policy Committee often asked to
review?

Answer:
Service Manual, p. 83. 83
"The WSO Policy Committee is often asked
to help when there is confusion about how a
specific Tradition applies to a new or
controversial situation in Al-Anon or
Alateen. The Committee meets regularly
during the year to review and discuss each
problem or issue in light of the Traditions
and determines an appropriate policy
recommendation. The proposed policies are
then brought to the Board of Trustees for
consideration."

26   *Digest of Al-Anon Policies*

Question:
If a meeting location will not accept money for
rent, what does the *Service Manual* suggest the
group do instead?

Answer:
Service Manual, p. 107. 109
"At locations where rent may not be accepted,
a supply of Al-Anon/Alateen Conference
Approved Literature and local meeting
schedules may be provided to the facility as an
appropriate alternative."

27   *Digest of Al-Anon Policies*

Question:
Why can't WSO register an Al-Anon group
made up of recovering alcoholics and
members of A.A.?

Answer:
Service Manual, p. 85. 85
It does not qualify to have a Group
Representative.

28   *Digest of Al-Anon Policies*

Question:
Are Al-Anon members allowed to sell t-shirts,
cups, etc., at A.A. meetings?

Answer:
Service Manual, p. 106. 108
In keeping with Tradition Seven, Al-Anon and
Alateen members should refrain from selling
anything there.

29   *Digest of Al-Anon Policies*

Question:
Where can meeting information be found?

Answer:
Service Manual, p. 88. 88
"Al-Anon and Alateen meeting information
can be obtained by contacting Al-Anon
Information Services listed in local
telephone directories and on the WSO Web
site, www.al-anon.alateen.org."

30   *Digest of Al-Anon Policies*

Question:
Why would we avoid using professional terms
and labels?

Answer:
Service Manual, p. 131. 135
"Labels: Focus on the Al-Anon interpretation
of our program is strengthened when we avoid
using professional terms and labels since they
may confuse members by implying affiliation
with certain persons or specific therapies."

31   *Digest of Al-Anon Policies*

Question:
Where is there information cited about the use of the term, "retreats," to publicize an Al-Anon event?

Answer:
Service Manual, p. 130. 134
"It has been suggested that the name 'retreat' often has religious connotations and could imply affiliation if used in connection with an Al-Anon/Alateen event."

32 *Al-Anon World Service Conference Charter*

Question:
According to the World Service Conference Charter, what is the purpose of the Conference?

Answer:
Service Manual, p. 226. 227
"a. To be the guardian of both Al-Anon's world services and its Twelve Traditions;
b. To be a service body, not a government."

33 *Al-Anon World Service Conference Charter*

Question:
Who is chosen from District Representatives by two-thirds written ballot or by lot at Assembly?

Answer:
Service Manual, p. 228. 228
The Delegate
Assemblies: Preferred Method of Election

34 *Al-Anon World Service Conference Charter*

Question:
Who can authorize changes to the wording to the Al-Anon/Alateen Twelve Steps, the Al-Anon or Alateen Traditions, Al-Anon's Concepts of Service, or the General Warranties of the Conference Charter?

Answer:
Service Manual, p. 226-227. 228
3. Relation to Al-Anon (d) By written consent of three-quarters of the Al-Anon Family Groups.

35 *Al-Anon World Service Conference Charter*

Question:
How often does the World Service Conference meet?

Answer:
Service Manual, p. 228. 229
"The Conference meets annually."

36   *Al-Anon World Service Conference
Charter*

Question:
True or False: The provisions of the Al-Anon
World Service Conference Charter are not legal,
but traditional, since the Conference is not
incorporated.

Answer:
Service Manual, p. 226. 227
Introduction
True

37   Step Ten card

Made coffee for my meeting

Advance two spaces

38   Step Ten card

Put out the literature at my meeting

Advance two spaces

39   Step Ten card

Volunteered to be the treasurer in my group

Advance two spaces

40   Step Ten card

Attended a district meeting

Advance two spaces

41   Step Ten card

Chaired a meeting

Advance two spaces

42   Step Ten card

Got a Service Sponsor

Advance two spaces

43   Step Ten card

Gossiped

Go back two spaces

44   Step Ten card

Take someone else's inventory

Go back two spaces

45   Step Ten card

Tried to represent more than one group at Assembly.

Go back two spaces

46   Step Ten card

My group's Treasurer doesn't give us reports and we don't ask.

Go back two spaces

47   Step Ten card

My group needs a Group Representative.

Go back two spaces

48   Step Ten card

My group hasn't had a business meeting in six months.

Go back two spaces

49 *Al-Anon's Twelve Concepts of Service*

Question:
Who has the ultimate responsibility and
authority for Al-Anon world services?

Answer:
Service Manual, p. 177. 181
Concept One
The Al-Anon groups

50 *Al-Anon's Twelve Concepts of Service*

Question:
What is the key to harmony?

Answer:
Service Manual, p. 184. 188
Concept Four
Participation

51 *Al-Anon's Twelve Concepts of
Service*

Question:
To whom have the Al-Anon Family Groups
delegated administrative and operational
authority?

Answer   179 183

Concept Two
The Conference and its service arms

52 *Al-Anon's Twelve Concepts of Service*

Question:
What Concept allows any member of Al-Anon
the right of appeal and petition?

Answer:
Service Manual, p. 186. 190
Concept Five

53   *Al-Anon's Twelve Concepts of Service*

Question:
What makes effective leadership possible?

Answer:
Service Manual, p. 181. 185
Concept Three
The right of decision.

54   *Al-Anon's Twelve Concepts of Service*

Question:
Who has the primary administrative responsibility of the Al-Anon Family Group Headquarters, Inc. (World Service Office)?

Answer:
Service Manual, p. 189. 193
Concept Six
Trustees

55   *Al-Anon's Twelve Concepts of Service*

Question:
Who has legal rights?
Who has traditional rights?

Answer:
Service Manual, p. 190. 194
Concept Seven
Trustees – legal.
Conference – traditional.

56   *Al-Anon's Twelve Concepts of Service*

Question:
What is avoided by carefully defined service authority?

Answer:
Service Manual, p. 199. 203
Concept Ten
Double-headed management.

57   *Al-Anon's Twelve Concepts of Service*

Question:
Who delegates full authority for routine management of Al-Anon Headquarters to its executive committees?

Answer:
Service Manual, p. 192. 196
Concept Eight
The Board of Trustees.

58   *Al-Anon's Twelve Concepts of Service*

Question:
What is the composition of the World Service Office?

Answer:
Service Manual, p. 203. 207
Concept Eleven
Selected committees, executives, and staff members.

59   *Al-Anon's Twelve Concepts of Service*

Question:
Who assumes primary leadership at the world service level?

Answer:
Service Manual, p. 194. 198
Concept Nine
The Board of Trustees.

60   *Al-Anon's Twelve Concepts of Service*

Question:
Where will we find the spiritual foundation for Al-Anon's world services?

Answer:
Service Manual, p. 210. 214
Concept Twelve
The General Warranties of the Conference, Article 12 of the Charter.